



Weigh-Comm

INNOVATIVE WEIGHING SOLUTIONS

Preventative Maintenance and Infrastructure Management Services

Rapidly changing business demands are forcing many companies to intergrate and implement weighing systems, IT solutions and infra-structures to support critical business applications whilst having access to real-time information on a 24-hour basis. WCS provides you with the solution to meet these demands. WCS will further ensure that you maximise your investment by optimising the supply, installation, maintenance, support and repairs to the system and operating enviroment.

WCS achieves this through:

- Addressing compliance with corporate policies, industry standards and governmental regulations
- Aligning strategic business objectives with the weighing system and IT planning
- Implementing new applications and technologies efficiently and cost effectively
- Improving system application and network service levels
- Providing innovative business solutions

ADVANTAGES: **Preventative Maintenance and Infrastructure Management**

WCS' highly qualified consultants and certified field engineers provide professional services to ensure:

- Continual optimisation of the weighing and computer systems enviroment
- Cost-effective improvements of the infrastructure utilisation, availability, security and management
- Soundly developed and managed infrastructure
- Control and maintenance of assets
- Operational and product innovation
- Maintain control of business-critical systems supported by flexible services
- Maximise application availability

BUSINESS BENEFITS

- Business continuity
- Implement new technology efficiently
- Address business and end-user requirements
- Provide enhanced services to support the current and changing business model

- Improved productivity
- Optimise assets and information throughout the organisation
- Reduce operational management and infrastructure costs
- Reduce total cost of ownership

SERVICE OVERVIEW

- Detailed process layout
- Performance analysis and capacity planning
- Installation, commissioning and preventative maintenance
- Infrastructure-managed services
- Intergration services

SOLUTIONS PROVIDER

WCS provides both SABS0259 and Microsoft Certified Systems Engineers:

- Supply and configuration of weighing computer hardware and software
- Total system support
- Calibration service
- Certification service
- Quality assurance management
- ISO 9001/2000 compliance
- SANSA accreditation services



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